



Procurement solutions for people managers

Workforce solutions

- Temporary staff
- Permanent recruitment

People services

- Apprenticeship training
- Language services
- Learning and development
- Occupational health
- Employee benefits

Professional services

- Management consultancy
- Legal services



Crown
Commercial
Service

Why choose CCS

If you need people and related services to help your organisation deliver its business priorities we have the right commercial skills and solutions to help you.

We're industry experts. Our extensive range of frameworks have been designed so that you can cost-effectively, compliantly and efficiently access the people and professional support you need to keep your organisation running smoothly - and your staff smiling.

We're on hand to help with expert advice and support when you need it.

We're committed to ensuring our frameworks are competitive, innovative and up to date with changing legislation. To do this we work closely with a wide range of partners including Civil Service HR, NHS Procurement in Partnership, Department for Education and the Public Service People Managers' Association.



Mark Jones
Commercial Agreement Manager
Legal Services

Workforce solutions

Temporary staff

General

We offer a couple of options for sourcing temporary staff across a wide range of roles from administrative support through to board level executive roles. Which one is right for you will depend on the volume and types of roles you typically need and your timescales. Please get in touch to discuss your requirements so we can recommend the solution that is right for your organisation.

Clinical

We are working in collaboration with NHS Procurement in Partnership on the development and management of health workforce services. These include new frameworks for temporary clinical and non-clinical agency workers, international recruitment and a flexible resource pool - staff bank, which will replace the existing CCS frameworks for these services during 2019.

Educational

We have worked closely with the Department for Education to develop a compliant, cost effective way to source temporary staff for teaching and non-teaching roles in education. The deal offers an easy to use agency selection tool and the peace of mind of robust background checks to the highest standards.

Permanent recruitment

If you need permanent recruitment, executive search or talent mapping services choose this framework. It has been designed to help you source candidates for permanent, fixed term and inward secondment roles and will help you improve fill rates and reduce time to hire.



People services

Apprenticeship training

Access apprenticeship training programmes from Education and Skills Funding Agency (ESFA) registered providers. A dynamic purchasing marketplace means we can add new apprenticeship standards as they are launched, training providers can update their training offers at any time, and new providers can sign up as they become ESFA registered.

Language services

Interpreting, translation and transcription services across 250 languages and dialects. Translation formats include braille, audio and large print to ensure you are able to provide equal access to your services regardless of cultural or linguistic background.

Learning and development

Whether you are looking for a simple off the shelf training course or a fully managed service for your entire learning and development function (or anything else in between) this framework can help you meet the individual training needs of your organisation. It is based on a catalogue of commonly required public sector courses.

Occupational health, employee assistance and eye care services

Access health and wellbeing related services focused on employees in the workplace. These services will help you understand the actions you can take to improve employee health and wellbeing - reducing absence and increasing staff retention.

Employee services

Give your staff access to a range of benefits, discounts and reward schemes through a single, customisable, branded portal. You don't need to offer the full range of services, you can just select the services that suit your organisation best. All customers benefit from the same volume discounts as they are based on total spend, not individual customer spend.

Professional services

Management consultancy

Whether you're looking to prepare for future challenges, create value, comply with audit requirements or improve your business performance, our expert team can help you find the right management consultancy solution to meet your unique requirements.

Legal services

From regional to full service firms and specialists in rail, finance, property or construction, we can help find the right firm to meet your needs. Our solutions provide legal jurisdictional cover across England, Wales, Scotland and Northern Ireland. A range of payment models ensure great value for money, plus added extras such as 2 hours free legal advice.



About CCS

We're the UK's biggest public procurement organisation. We help our customers find the right commercial solutions for over £12 billion of spend each year.

We know that tight control over budgets and resources is a key priority. You can use our commercial solutions free of charge, and we'll help you achieve best value by leveraging our commercial expertise and national buying power.

As well as people solutions we also have commercial solutions for:

- **Buildings:** facilities management, maintenance & repair, energy and construction
- **Corporate solutions:** travel, fleet, office services, marketing, communications & research, financial services and contact centres
- **Technology:** cloud & digital solutions, network services, software and technology products & services

For details for all CCS frameworks please visit www.crowncommercial.gov.uk/agreements

How to buy with CCS

There are a number of different ways to buy the products or services you need. If you are not familiar with the procurement process you might find this quick overview helpful. For further advice and guidance please get in touch.

Framework agreements

A framework is an overarching agreement negotiated with suppliers by CCS on your behalf. They are free to use and you will benefit from competitive prices, compliance, standard terms and conditions and supplier vetting. Each framework will tell you what buying options are available to you, as they vary depending on what you are looking to buy. You will find full details of each framework on our website.

Further competition

Running a further competition means framework suppliers bid for your business. This helps you to get a competitive price based on your specific needs. The process typically takes 6-8 weeks, although this will depend on the complexity of your requirement.

Our free eSourcing tool can help you run your further competition online, or you can use your own sourcing tool, if you have one.

Direct order

If there is only one supplier on a framework, you can place a direct order (known as direct award). This may also be possible even if a framework has several suppliers. If the framework you wish to use offers a direct award option, you can use this if:

- you know what you want to buy
- you can see which supplier provides the lowest price
- you do not need to make amendments to the standard terms and conditions.

Dynamic purchasing systems

A dynamic purchasing system (DPS) gives you online access to a pool of pre-qualified suppliers. Unlike a framework, suppliers can join at any time.

A DPS can help you streamline the procurement process and access what you need efficiently.

We currently offer a DPS marketplace for apprenticeship training.

Online solutions

We are continuously seeking ways to make buying quicker and simpler, and are developing a range of digital solutions to improve the buying process.

An online agency selection tool is currently available for supply teachers.

Tools to help make selecting suitable consultancy and law firms are also in development.

We're here to help

To learn more about how we can help you with your people related requirements please visit:

www.ccsheretohelp.uk/products-services/people

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Crown Commercial Service